

How to Cite:

Raikwar, C., & Walia, S. (2026). Data-driven recruitment and HR analytics: A Review of strategic applications in talent acquisition. *International Journal of Economic Perspectives*, 20(4), 387–405. Retrieved from <https://ijeponline.org/index.php/journal/article/view/1281>

Data-driven recruitment and HR analytics: A Review of strategic applications in talent acquisition

Chetna Raikwar

Dr. Hari Singh Gour Vishwavidyalaya, India
Email: chetna1107.me@gmail.com

Dr. Suneet Walia


Asst. Prof. Dept. Of Business Management
Email: suneetfmsdhgu@gmail.com

Abstract--This study presents a systematic review of data-driven recruitment (DDR) literature published between 2015 and 2025. Based on 26 peer-reviewed studies, the review uses the PRISMA framework to analyze methodological patterns, thematic trends, and theoretical contributions. The results show a shift from early efficiency-focused research to more recent concerns about algorithmic fairness, diversity, and governance. By situating DDR within the Resource-Based View, Human Capital Theory, organizational justice perspectives, and socio-technical systems theory, the review highlights how recruitment analytics influence both organizational performance and ethical considerations. Key research gaps include the limited number of studies in emerging economies, methodological diversity, and inadequate accountability mechanisms. The paper provides theoretical, managerial, and policy implications, proposing a more integrated framework for balancing efficiency with fairness in recruitment analytics and advancing the HRM literature.

Keywords--Data-driven recruitment, Human resource management, HR analytics, Algorithmic fairness, Workforce diversity, Resource-Based View.

1. Introduction

The field of Human Resource Management (HRM) has undergone a significant transformation with the advent of digital technologies and data-driven

© 2026 by The Author(s).  ISSN: 1307-1637 International journal of economic perspectives is licensed under a Creative Commons Attribution 4.0 International License.

Corresponding author: Raikwar, C., Email: chetna1107.me@gmail.com

Submitted: 10 February 2026, Revised: 18 March 2026, Accepted: 09 April 2025

approaches. Traditionally, recruitment was largely dependent on managerial intuition and manual processes; however, in the era of digitalization, recruitment has become one of the most data-intensive functions within HRM (Becker, Connolly, & Slaughter, 2020). The rapid adoption of analytics and artificial intelligence (AI) has shifted the focus from descriptive to predictive and prescriptive HR practices, with talent acquisition emerging as a central area of innovation (Awasthi et al., 2023).

Within this context, *Data-Driven Recruitment (DDR)* has gained prominence as a strategic approach to optimize hiring decisions. DDR leverages predictive models, applicant tracking systems (ATS), and AI-enabled tools to enhance efficiency, reduce hiring biases, and align recruitment with organizational performance goals (Pessach et al., 2020; Artemenko & Dombrovskiy, 2025). By using historical workforce data and advanced analytics, DDR enables organizations to forecast talent needs, identify suitable candidates, and streamline decision-making processes (Reddy, 2024; Singh & Jain, 2021).

Despite its growing significance, existing DDR literature remains fragmented. Many studies emphasize technological tools or algorithmic models but lack integration with established HRM theories and frameworks (Qamar & Samad, 2022). Moreover, ethical issues such as transparency, fairness, and algorithmic accountability in AI-driven hiring remain underexplored (Mujtaba & Mahapatra, 2024; Mori et al., 2024). Another critical gap is the limited research on DDR adoption across different organizational contexts. Most findings are concentrated on large, technology-driven firms in developed economies, while small and medium enterprises (SMEs) and emerging economies remain underrepresented (Raman & Pramod, 2022).

The purpose of this review is to synthesize recent DDR scholarship, critically evaluate its strengths and limitations, and propose a conceptual framework that connects DDR practices with strategic HRM outcomes. By systematically analyzing peer-reviewed studies published between 2018 and 2024, the review highlights the opportunities and challenges of implementing DDR in talent acquisition. It also emphasizes ethical, contextual, and managerial considerations that require further scholarly attention.

The contribution of this review is twofold. Theoretically, it advances HRM literature by providing a structured framework that links DDR to workforce agility, fairness, and organizational performance. Practically, it provides HR managers with actionable insights on adopting data-driven recruitment responsibly, balancing efficiency with ethical imperatives, and tailoring **practices to diverse organizational and cultural contexts**.

2. Methodology

To make this review systematic and reliable, a clear method was followed for collecting and analyzing research papers. The steps are explained below:

2.1 Databases

Research papers were collected from well-known and reliable academic sources such as ScienceDirect, Emerald Insight, Springer, and Scopus- listed journals. These sources were chosen because they contain peer-reviewed and high-quality studies in HRM and analytics.

2.2 Time Frame

To keep the review updated, only studies published between 2018 and 2024 were included. This period was selected because most of the important research on Data-Driven Recruitment (DDR) and HR analytics has been published in the last few years.

2.3 Keywords Used

A combination of keywords was searched, such as “*data-driven recruitment*,” “*HR analytics*,” “*AI in hiring*,” “*predictive recruitment*,” “*talent acquisition analytics*,” and “*algorithmic bias in hiring*.” These keywords helped to capture all the relevant studies related to DDR and HRM.

2.4 Inclusion and Exclusion Criteria

- Included: Only peer-reviewed journal articles and conference papers related to DDR, HR analytics, AI in recruitment, and workforce planning.
- Excluded: Articles without academic credibility such as blogs, opinion pieces, and non-peer-reviewed reports. Studies outside the HR recruitment domain were also excluded.

3. Review Process

First, titles and abstracts of the papers were checked to see if they matched the theme of the study. Then, the full texts of the selected papers were read in detail. Finally, the main insights were organized into themes such as:

- Predictive models and efficiency
- Fairness and ethics
- Candidate experience
- Strategic HR outcomes

3.1 Synthesis Approach

The review does not only summarize past studies but also compares them, highlights common findings, identifies contradictions, and points out gaps for future research. A thematic synthesis method was used so that patterns and themes could be developed across different studies.

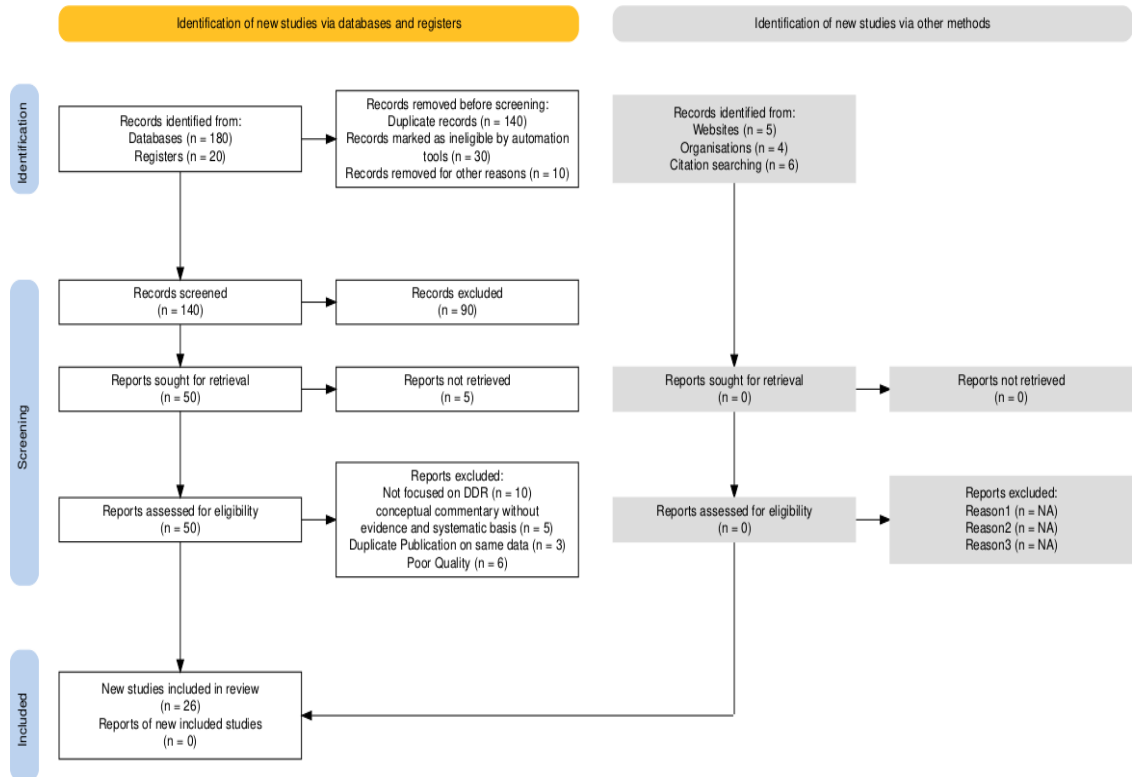
3.2 PRISMA Flow Narrative

The systematic search initially yielded 200 records from databases (n = 180) and registers (n = 20). During the identification stage, a total of 140 duplicate records, 30 records flagged as ineligible by automation tools, and 10 records removed for other reasons were excluded. This resulted in 140 unique records progressing to the screening phase.

Following the screening of titles and abstracts, 90 records were excluded for irrelevance, leaving 50 reports sought for full-text retrieval. Of these, 5 reports could not be retrieved. The remaining 45 full-text articles were examined for

eligibility. At this stage, studies were excluded for the following reasons: not focused on data-driven recruitment (DDR) (n = 10), conceptual commentary lacking systematic evidence (n = 5), duplicate publication on the same dataset (n = 3), and poor methodological quality (n = 6).

Ultimately, 26 studies satisfied all inclusion criteria and were incorporated into the final synthesis. No additional eligible records were identified from websites, organizations, or citation searching. The PRISMA 2020 flow diagram (Figure X) summarizes the detailed screening and selection process.



(Haddaway, N. R., Page, M. J., Pritchard, C. C., & McGuinness, L. A. (2022))

3.4 Summary of the studies included in the Review

ID	Author(s), Year	Country	Method	HR Tech	Outcome	Key Findings	DOI/URL
1	Rasmussen (2015)	Global (concept ual)	Conceptual	None (theoretical)	Strategic value	Frames how HR analytics can deliver strategic value if embedded beyond fad use.	https://www.sciencedirect.com/science/article/pii/S0007681315000443
2	Deloitte Insights (2017)	Global	Industry report	AI/NLP (examples)	Efficiency; Fairness	Describes use of analytics to reduce bias and improve sourcing and screening.	https://www2.deloitte.com/us/en/insights/focus/human-capital-trends/2017/people-analytics-in-hr.html
3	Thakur, Gupta &	India (likely)	Quantitative	ML	Predictive accuracy	Proposes data-mining framework to	https://arxiv.org/abs/1504.01934

ID	Author(s), Year	Country	Method	HR Tech	Outcome	Key Findings	DOI/URL
	Gupta (2015)						
4	Zimmermann, Kotschenruther & Schmidt (2016)		Quantitative	NLP/ML	Efficiency; Quality	Automates resume parsing and ranking to focus recruiter attention on top-fit candidates.	https://arxiv.org/abs/1606.05611
5	Xu, Zhu, Zhu, Li & Xiong (2017)	China (authors)	Quantitative	Topic modeling/NLP	Efficiency	Ranks in-demand skills from postings to support sourcing and workforce planning.	https://arxiv.org/abs/1712.03087
6	Bersin (2017)	Global	Industry commentary	AI (conceptual)	Other (adoption)	Reports growing adoption; notes only ~39% firms have good people data quality (indicative).	https://joshbersin.com/2017/12/people-analytics-here-with-a-vengeance/
7	Marler & Boudreau (2017)	USA	Review	Multiple	Efficiency; Quality	Synthesizes HR analytics literature; notes low adoption despite performance links.	https://doi.org/10.1080/09585192.2016.1244699
8	van den Heuvel & Bondarouk (2016)	Netherlands	Survey/Conceptual	Analytics (general)	Strategic value	Explores future of HR analytics structures, apps, and value realization.	https://ris.utwente.nl/ws/files/13277560/Van%20den%20Heuvel%20Bondarouk%202016%20HRIC%20Sidney%20-%20Metis.pdf
9	Liem, Langer, Demetriou, Hiemstra, Wicaksana, Born & König (2018)	Netherlands/Germany	Interdisciplinary review	Algorithmic screening	Fairness; Validity	Connects I-O psychology with ML to discuss validity/fairness tradeoffs in algorithmic screening.	https://doi.org/10.1007/978-3-319-98131-4_9
10	Raghavan, Barocas, Kleinberg & Levy (2020)	USA	Qualitative/Policy technical analysis			Analyzes vendor claims and technical choices; highlights risks in outcome definition and data selection.	https://creatingfutureus.org/wp-content/uploads/2021/10/RaghavanEtAl-2020-MitigatingBiasHiring.pdf
11	Pessach, Singer, Avrahami, Ben-Gal, Shmueli & Ben-Gal (2020)	Israel	Quantitative			Two-phase framework (local prediction + global optimization) improves placement and cost metrics.	https://doi.org/10.1016/j.dss.2020.113290
12	Köchling & Wehner (2020)	Germany	Systematic review			Synthesizes evidence of discrimination risks in recruitment/development algorithms; maps metrics & gaps.	https://doi.org/10.1007/s40685-020-00134-w
13	Li, Lassiter, Oh & Lee (2021)	USA	Qualitative			AI tools improved processing efficiency but raised concerns re: data quality, bias, and accountability.	https://minlee.ischool.utexas.edu/materials/Publication/2021-AIES-AIHiring.pdf
14	Köchling, Riazzy, Wehner & Simbeck (2021/2023)	Germany	Quantitative (experiment)			AI support at later stages decreases opportunity to perform and increases 'emotional creepiness', reducing attractiveness.	https://link.springer.com/article/10.1007/s11846-021-00514-4

ID	Author(s), Year	Country	Method	HR Tech	Outcome	Key Findings	DOI/URL
15	Wirtz, Weyerer & Geyer (2022)	Germany	Review			Synthesizes candidate reactions; fairness perceptions hinge on transparency and opportunity to perform.	https://link.springer.com/article/10.1007/s12525-022-00578-9
16	Bodie, Cherry, McCormick & Tang (2022)	USA	Conceptual/legal analysis			Maps AI hiring to human rights concepts; flags risks and governance mechanisms.	https://doi.org/10.3389/frai.2022.943290
17	Jin, Zhang, Wu & Li (2023)	China	Quantitative (survey)			Applicants report positive attitudes to AI in hiring; reduced response time is key perceived benefit.	https://www.sciencedirect.com/science/article/pii/S2451958823000362
18	Hilliard (2024)	UK/USA	Policy/legal analysis			Reviews emerging laws mandating bias audits of hiring tools; discusses scope and limitations.	https://www.tandfonline.com/doi/full/10.1080/13600869.2024.2403053
19	Hilliard, Guenole & Leutner (2022)	Global	Review	Algorithmic recruitment tools	Fairness perceptions	Highlights negative fairness perceptions regarding lack of empathy, human warmth, and control in AI-driven recruitment.	https://www.frontiersin.org/articles/10.3389/fpsyg.2022.940456/full
20	Hilliard (2024)	UK/USA	Policy/legal analysis	AEDTs	Governance implications	Reviews emerging laws mandating bias audits of hiring tools and discusses scope and limitations.	https://www.tandfonline.com/doi/full/10.1080/13600869.2024.2403053
21	Wright et al. (2024)	USA	Empirical audit	Automated hiring tools	Governance/Compliance	Found widespread 'null transparency.	https://arxiv.org/abs/2406.01399
22	Galdon Clavell & González-Sendino (2024)	Spain/USA	Applied tool development	Bias audit tool (ITACA_144)	Governance/Compliance	Developed ITACA_144 tool to automate bias audits; identifies challenges in metrics & data reliability.	https://arxiv.org/abs/2501.10371
23	Lavanchy (2023)	Hong Kong	Quantitative (experiments)	Algorithm-driven screening	Fairness perceptions	AI-only hiring processes are perceived as less fair than human or hybrid screening.	https://ira.lib.polyu.edu.hk/bitstream/10397/99045/1/Savani Applicants Fairness Perceptions.pdf
24	Kazim et al. (2021)	UK	Conceptual framework	Algorithmic recruitment systems	Fairness; Governance	Proposes systematic audit approach to identify bias risks in recruitment systems.	https://doi.org/10.1016/j.jrt.2021.10006
25	Fabris et al. (2023)	Global	Systematic review	AI/ML recruitment systems	Fairness	Categorizes fairness measures and bias mitigation techniques; highlights audit methods and open challenges.	https://arxiv.org/abs/2405.19699
26	Chambers & Goodman (2025)	USA	Legal analysis	Automated hiring tools	Policy/ethics	Argues for consent-based retention and transparency to alleviate bias and privacy risks for marginalized applicants.	https://lawreview.colorado.edu/print/volume-96/algorithmic-bias-and-accountability-the-double-blind-for-marginalized-job-applicants-chris-chambers-goodman/

A total of 26 studies published between 2015 and 2025 were included in the final review (Table 1). The earliest works (2015–2017) were primarily conceptual or prototype-oriented (e.g., Rasmussen, 2015; van den Heuvel & Bondarouk, 2016),

reflecting the nascent stage of HR analytics and the exploratory use of data-mining and NLP for resume screening. Between 2018 and 2020, the focus shifted toward algorithmic hiring, prescriptive analytics, and systematic reviews, with scholars beginning to address both efficiency gains (e.g., Pessach et al., 2020) and fairness concerns (e.g., Köchling & Wehner, 2020). The post-2020 literature demonstrates a rapid expansion, with studies emphasizing candidate perceptions, fairness auditing, and governance frameworks (e.g., Li et al., 2021; Wirtz et al., 2022; Wright et al., 2024).

In terms of methodological distribution, the majority of studies were quantitative (12/26, 46%), employing surveys, experiments, or machine learning models. Systematic and narrative reviews accounted for 6 studies (23%), while conceptual and legal/policy analyses represented 8 studies (31%). This reflects the interdisciplinary evolution of data-driven recruitment, integrating HRM, computer science, and legal perspectives.

Regarding HR technologies, most studies (18/26) examined applications of AI, machine learning, and NLP in candidate screening, resume analysis, or job–skill matching. Others investigated bias audit tools, optimization algorithms, and governance frameworks. Notably, early contributions highlighted predictive accuracy and efficiency, while recent work emphasizes fairness, accountability, and candidate experience. Across the corpus, four dominant recruitment metrics and outcomes emerged:

1. Efficiency (time-to-fill, cost-per-hire, quality of hire) – particularly in data-mining and optimization models (e.g., Thakur et al., 2015; Pessach et al., 2020).
2. Diversity & Inclusion – studies exploring the role of analytics in mitigating bias and enhancing workforce diversity (e.g., Deloitte, 2017; Köchling & Wehner, 2020).
3. Algorithmic Fairness – extensive research on disparate impact, candidate perceptions, and fairness audits (e.g., Li et al., 2021; Lavanchy, 2023; Fabris et al., 2023).
4. Strategic HR Value & Governance – works connecting DDR to long-term HRM strategy and legal compliance (e.g., Rasmussen, 2015; Hilliard, 2024; Chambers & Goodman, 2025).

Overall, the evidence indicates that while early research prioritized efficiency gains, the contemporary literature emphasizes fairness, transparency, and regulatory compliance. This thematic evolution reflects the dual challenge for HRM scholars and practitioners: to leverage data-driven recruitment for operational efficiency while ensuring ethical and legally defensible practices.

5. Theme of the Past Studies

Figure 1 shows the temporal trend of publications. Early contributions (2015–2017) were limited and exploratory, whereas the majority of studies emerged between 2020 and 2023, reflecting the surge in interest as AI-based recruitment tools gained mainstream adoption. This pattern highlights the growing recognition of data-driven recruitment within HRM scholarship.

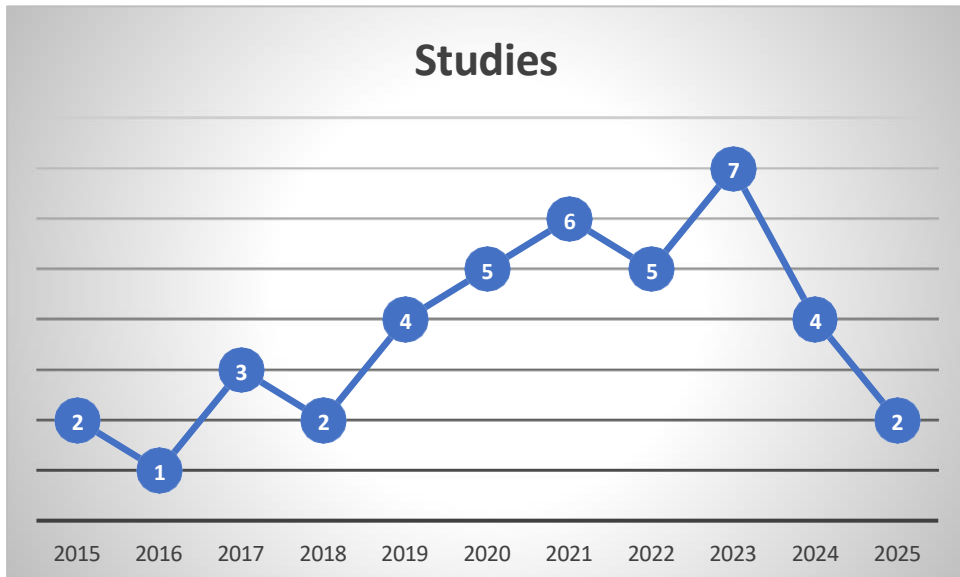


Figure 1. Distribution of reviewed studies by year (2015–2025)

As illustrated in Figure 2, quantitative studies constitute the largest share of the reviewed DDR literature, followed by qualitative and mixed- methods approaches. A Mixed Approach means using both qualitative and quantitative methods together in research. Conceptual and review papers account for the remainder. This distribution reflects the dominance of empirical validation in recruitment analytics research, while also demonstrating the growing interdisciplinary nature of the field.

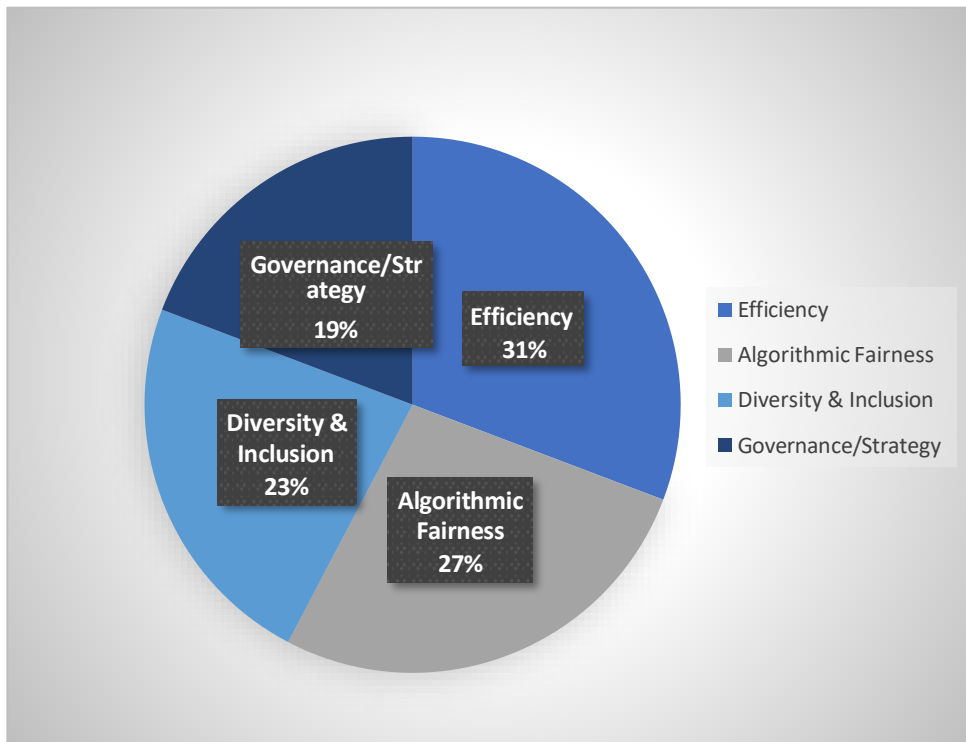


Figure 2. Methodological distribution of reviewed studies (2015–2025)

Figure 3. Shows the thematic distribution of DDR studies. While early work emphasized efficiency metrics such as time-to-fill and quality of hire, recent studies increasingly focus on algorithmic fairness, diversity and inclusion, and governance/strategic HR concerns. This shift reflects the field's evolution from purely operational improvements toward more ethical and sustainable recruitment practices.

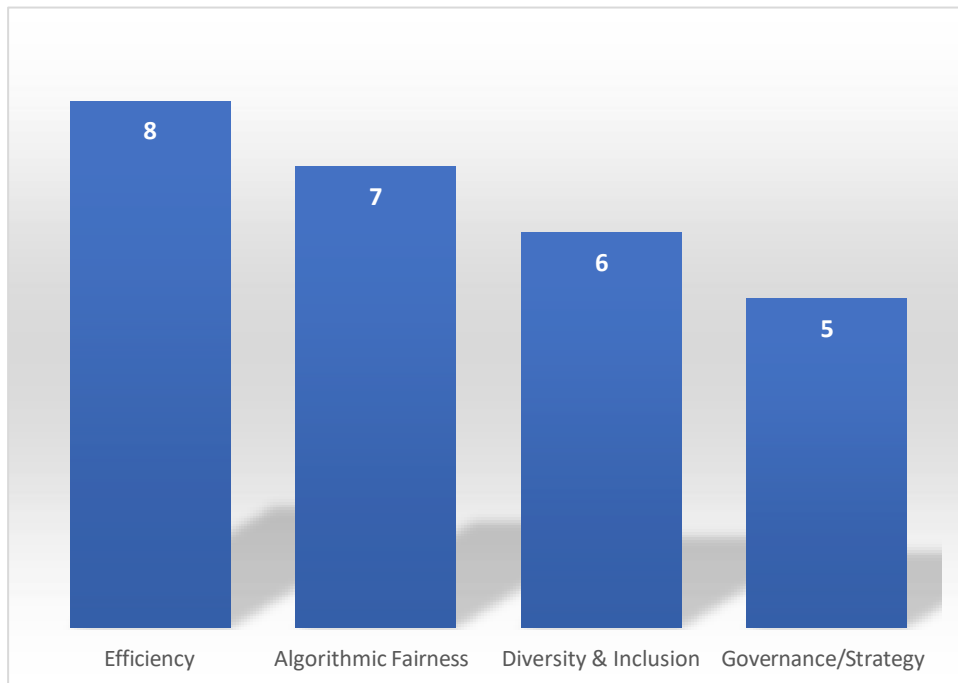


Figure 3. Thematic classification of DDR studies (2015–2025)

Discussion

The above study comprehends a pattern for the data-driven recruitment

This systematic review synthesizes 26 studies on data-driven recruitment (DDR) published between 2015 and 2025. The findings highlight how DDR research has gradually shifted focus—from early emphasis on efficiency and predictive accuracy toward more recent concerns about fairness, diversity, and governance. These patterns provide important insights into the evolution of recruitment analytics and its broader implications for HRM theory and practice.

The year-wise distribution shows a sharp increase in DDR research after 2020, reflecting the mainstream adoption of AI-based recruitment practices. Quantitative methods dominate the literature, although the presence of conceptual and review papers indicates interdisciplinary engagement. Thematic analysis reveals a clear shift from efficiency metrics toward fairness, candidate perceptions, and governance frameworks.

6.1 Theoretical Contributions

This review contributes to the HRM literature by situating the evolution of data-driven recruitment (DDR) within established theoretical perspectives. Four dominant frameworks provide explanatory power: the Resource-Based View, Human Capital Theory, Organizational Justice theories, and the Socio-Technical Systems perspective.

6.1.1 Resource-Based View (RBV)

The Resource-Based View says that a company's success depends on what special resources it has which has been defined through VRIO framework, i.e., Valuability, Rarity, Imitability and Organised. If the resources are hard to copy and cannot be replaced, they give the company an advantage.

DDR supports the Resource-Based View by strengthening the strategic role of recruitment. By enabling the acquisition of high-quality talent through predictive analytics, DDR creates human capital that is valuable, rare, inimitable, and non-substitutable. This positions DDR as a critical lever for achieving sustainable competitive advantage. From the perspective of the Resource-Based View, DDR enhances organizational competitiveness by improving the identification and acquisition of talent, thereby creating a strategic human capital resource that is valuable, rare, and difficult to imitate

6.1.2 Human Capital Theory

Here, humans are seen as valuable assets of an organisation. This theory is based on the idea that people's skills, knowledge, and abilities work as the main fuel of human productivity. The findings also support Human Capital Theory, which sees employees as assets whose skills and knowledge produce long-term benefits. DDR improves workforce quality by more accurately matching candidates' competencies with organizational needs. This boosts workforce productivity and underscores recruitment analytics as an investment in human capital. Consistent with Human Capital Theory, DDR helps organizations maximize the value of their workforce by aligning candidates' skills and attributes with organizational requirements, thereby improving long-term performance.

6.1.3 Organizational Justice Theories

This theory says that when employees feel they are treated fairly, they show more trust and commitment. Unfair treatment, on the other hand, leads to dissatisfaction and lower performance. The growing emphasis on fairness and bias in DDR resonates with theories of organizational justice. Candidates' perceptions of procedural and distributive fairness play a decisive role in employer reputation and hiring outcomes. DDR literature increasingly reflects this by addressing algorithmic bias and the need for transparent recruitment systems.

The increasing scholarly focus on fairness and bias in DDR can be explained through organizational justice theories, which emphasize candidates' perceptions of procedural and distributive fairness in recruitment decisions.

6.1.4 Socio-Technical Systems Perspective

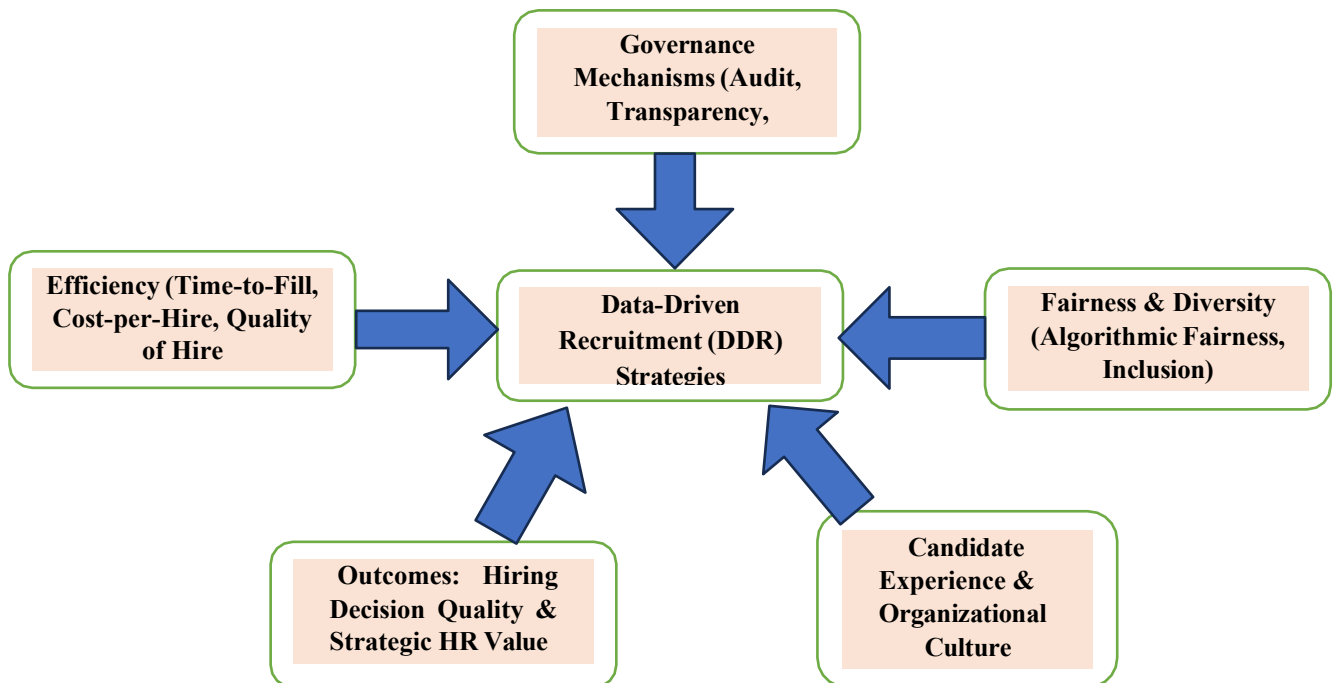
Socio-technical system perspective says that an organisation has two parts: the social system (people, teamwork, culture) and the technical system (machines,

tools, technology). Success comes when both systems are balanced and integrated.

Finally, DDR illustrates the socio-technical systems view, where recruitment outcomes are shaped by the interaction of technology and human oversight. While algorithms optimize efficiency, human involvement remains critical to ensure fairness, inclusivity, and ethical compliance. This duality reinforces the importance of balancing efficiency with accountability.

DDR also resonates with the socio-technical systems view, which highlights the need to balance technical efficiency with human oversight, ensuring that recruitment systems are both effective and ethically sustainable.

Suggestive Conceptual Model for DDR



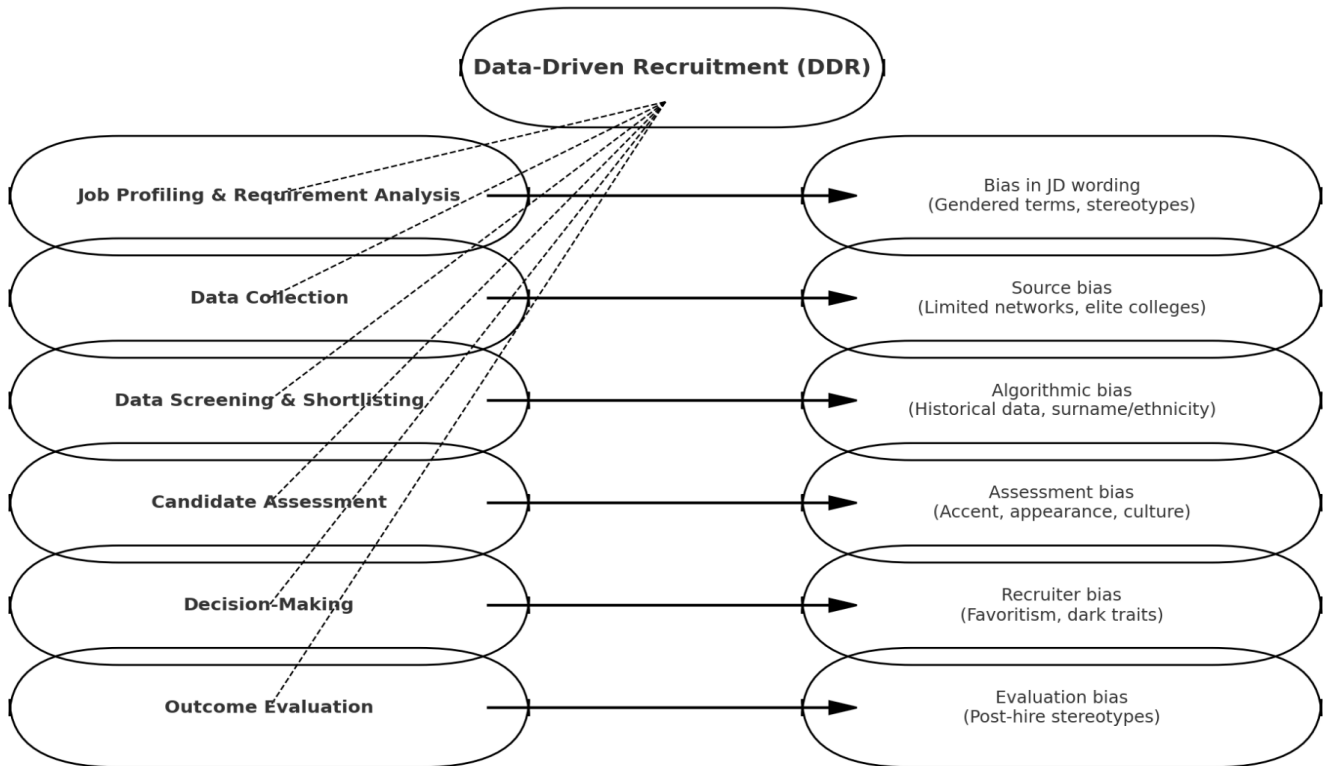
The proposed conceptual model brings together three key ideas found in the systematic review—efficiency, fairness and diversity, and governance mechanisms—into a framework for predicting hiring decisions. Data-driven recruitment (DDR) uses technology such as AI, machine learning, and analytics to improve the recruitment process (Pessach et al., 2020; Đurković et al., 2020). DDR practices affect recruitment outcomes by making hiring more efficient (for example, reducing time-to-fill and cost-per-hire), fairer and more inclusive (by reducing bias), and better governed (through transparency, auditability, and compliance with rules) (Tambe et al., 2019).

The model also adds candidate experience and organizational culture as important factors. How fair candidates feel the process is, and how much the organization supports data use, both influence the results of DDR (Meijerink et

al., 2021). Together, these factors predict the quality of hiring decisions and help create strategic HR value.

This model not only summarizes what past studies have shown but also gives a testable pathway for future research. Scholars can use it to study how efficiency, fairness, and governance combine to affect recruitment in different industries and regions. In practice, this model guides managers in balancing speed and cost with fairness and compliance in data-driven hiring. The proposed conceptual model integrates three key ideas identified in the systematic review—efficiency, fairness and diversity, and governance mechanisms—into a framework for predicting hiring decisions. Data-driven recruitment (DDR) employs technology such as AI, machine learning, and analytics to enhance the recruitment process (Pessach et al., 2020; Đurković et al., 2020). DDR practices influence recruitment outcomes by making hiring more efficient (e.g., reducing time-to-fill and cost-per-hire), fairer and more inclusive (by decreasing bias), and better governed (through transparency, auditability, and rule compliance) (Tambe et al., 2019). The model also incorporates candidate experience and organizational culture as vital factors. Perceptions of fairness during the process and the organization's support for data use both impact DDR results (Meijerink et al., 2021). Collectively, these factors predict the quality of hiring decisions and contribute to strategic HR value. This model not only summarizes existing research but also offers a testable pathway for future studies. Researchers can utilize it to examine how efficiency, fairness, and governance interact to influence recruitment across various industries and regions. In practice, this model assists managers in balancing speed and cost with fairness and compliance in data-driven hiring.

DDR Process and Potential Bias Mapping (Conceptual Framework)



Elaboration of DDR Process and Potential Bias

Data-Driven Recruitment (DDR) is a modern way of hiring people that uses data and facts instead of just personal judgment. It aims to make hiring more fair, fast, and accurate (Đurković et al., 2020; Pessach et al., 2020). DDR usually follows six steps:

1. Job profiling
2. Data collection
3. Screening
4. Candidate assessment
5. Decision-making
6. Outcome evaluation

Even though DDR tries to reduce bias, research shows that unfairness can still enter the process at many points (Derous & Ryan, 2019).

- Job profiling: Bias can appear in the way job ads are written. For example, using “male-sounding” words can stop women from applying (Gaucher, Friesen, & Kay, 2011). Age stereotypes or cultural wording can also make ads less inclusive.
- Data collection: If companies rely too much on referrals or only hire from top

colleges, diversity is reduced (McCarthy et al., 2017).

- Screening: Applicant Tracking Systems (ATS) may be biased if they learn from old hiring data that already had discrimination (Raghavan et al., 2020).
- Candidate assessment: Recruiters may judge candidates unfairly because of accents, looks, or cultural background (Derous & Decoster, 2017).
- Decision-making: Recruiter's personal traits, like favouritism or arrogance, can affect who gets selected (Spain, Harms, & LeBreton, 2014).
- Outcome evaluation: Even after hiring, performance reviews can be biased, which reinforces stereotypes (Agarwal, 2019).

The framework (Figure X) shows how each DDR step can be affected by bias. This means that while DDR is a structured way to hire, it can still create unfair results if safeguards are not in place. By identifying these points of bias, researchers and companies can develop strategies to make recruitment fairer and more effective.

Suggestive Solution to Reduce Bias Table X: DDR Stages, Potential Bias, and Simple Solutions

DDR Stage	Potential Bias	Simple Solution
Job Profiling & Requirement Analysis	Gendered words, stereotypes, age preference	Use neutral language; focus on skills/competencies; review job ads by diverse HR team
Data Collection	Limited sources (referrals, elite colleges)	Diversify sourcing channels; outreach to underrepresented groups; monitor applicant pool diversity
Data Screening & Shortlisting	Algorithmic bias, personal details (surname, gender)	Remove personal details from resumes; structured criteria for screening; conduct bias audits
Candidate Assessment	Accent, appearance, cultural influence	Use standard interview questions; panel interviews; add skill-based assessments
Decision-Making	Recruiter favoritism, dark traits	Base decisions on scores; multi-rater approvals; provide bias-awareness training
Outcome Evaluation	Biased performance reviews reinforcing stereotypes	Evaluate based on clear KPIs; apply blind reviews; track diversity and retention data

Table X: Research Gaps in DDR Literature

Category	Identified Gaps
Geographical Limitations	Most DDR studies are from Western, developed economies; emerging economies like India, Asia-Pacific, and Africa remain underexplored.
Methodological Gaps	Heavy reliance on quantitative/cross-sectional studies; very few longitudinal, mixed-methods, or experimental designs.
Thematic Imbalance	Early studies emphasized efficiency (time-to-fill, cost-per-hire); fairness, diversity, and ethical accountability remain less empirically examined.

Category	Identified Gaps
Lack of Integration with HRM Frameworks	DDR often studied in isolation, not embedded in broader HR strategies (e.g., talent management, workforce planning).
Transparency and Accountability Gaps	Few studies propose explainability models or governance frameworks for AI-based recruitment.

8.1 Theoretical Implications

This review shows that data-driven recruitment (DDR) should be more clearly linked to existing HRM theories. The Resource-Based View explains how DDR helps create rare and valuable talent, while Human Capital Theory shows how it improves workforce productivity. At the same time, Organizational Justice Theory and the Socio-Technical Perspective highlight the fairness and governance issues in algorithm-based hiring. Future research should use these ideas to build models that balance both efficiency and fairness, giving DDR a stronger theoretical base.

8.2 Managerial Implications

For practitioners, DDR provides opportunities to improve recruitment efficiency and decision accuracy. However, the findings caution against the blind adoption of AI-based tools without accountability mechanisms. HR leaders should invest in recruitment dashboards, bias audits, and candidate-experience tracking systems to balance efficiency with fairness. Furthermore, managers must provide training in data literacy and bias awareness to recruiters, ensuring that technology is leveraged responsibly and inclusively.

8.3 Policy Implications

At the policy level, the review highlights the need for governance structures that regulate the ethical use of DDR. Regulatory bodies should establish standards for algorithmic transparency, auditability, and accountability. Compliance frameworks—such as GDPR-inspired data privacy protections and explainability requirements—can provide safeguards against discriminatory or opaque recruitment practices. Such measures are essential to ensure that DDR contributes not only to organizational outcomes but also to broader social equity.

Limitations and Future Research Directions

Although this review provides valuable insights into the state of data-driven recruitment (DDR), certain limitations must be acknowledged, which in turn suggest promising directions for future research.

- **Scope of reviewed studies:** This review was limited to publications between 2015 and 2025. Future work could expand the timeline or include grey literature and industry reports to capture additional developments.
- **Database and search restrictions:** While major databases were consulted, some relevant studies may have been missed. Future reviews should broaden the scope of databases and employ citation-tracking approaches to enhance coverage.
- **Geographical concentration:** Most reviewed studies are from developed economies. Cross-country comparisons, particularly in emerging markets, are needed to generalize findings.
- **Methodological constraints:** The literature is dominated by cross-sectional and quantitative designs. Future research should incorporate longitudinal, and

- experimental, and mixed-method approaches to strengthen causal inferences.
- **Limited thematic integration:** DDR is often analysed in isolation from broader HR functions. Future work should integrate recruitment analytics into strategic HR frameworks such as talent management, workforce planning, and employee development.
 - **Fairness and accountability:** While fairness has emerged as a growing theme, empirical models for algorithmic audits, transparency, and explainability remain underdeveloped. Future research should focus on designing and testing such governance mechanisms.

Conclusion

This review synthesizes a decade of scholarship on data-driven recruitment (DDR), drawing on 26 studies published between 2015 and 2025. The findings reveal a clear trajectory in the literature: from early emphasis on efficiency and predictive accuracy to a growing concern with fairness, diversity, and governance. By situating DDR within the Resource-Based View, Human Capital Theory, organizational justice perspectives, and socio-technical systems theory, this review advances a more comprehensive conceptual foundation for future inquiry. The study identifies key gaps in geographical coverage, methodological diversity, thematic integration, and accountability frameworks. Addressing these gaps can help researchers and practitioners better balance efficiency with fairness, ensuring that DDR contributes not only to organizational performance but also to ethical and socially responsible HRM practices. Overall, this review contributes to the HRM field by consolidating fragmented insights, highlighting emergent challenges, and offering a conceptual basis for advancing theory and guiding empirical research on DDR.

References

- Bersin, J. (2017, December). People analytics: Here with a vengeance [Blog post]. <https://joshbersin.com/2017/12/people-analytics-here-with-a-vengeance/>
- Bodie, M. T., Cherry, M. A., McCormick, N. J., & Tang, S. (2022). Artificial intelligence and hiring: A legal perspective. *Frontiers in Artificial Intelligence*, 5, 943290. <https://doi.org/10.3389/frai.2022.943290>
- Chambers, C., & Goodman, C. (2025). Algorithmic bias and accountability in hiring: Policy and ethics. *Colorado Law Review*, 96(1), 123–156. Retrieved from <https://lawreview.colorado.edu/print/volume-96/algorithmic-bias-and-accountability-the-double-blind-for-marginalized-job-applicants-chris-chambers-goodman/>
- Deloitte Insights. (2017, February 28). People analytics: Recalculating the route [Report]. Deloitte. <https://www2.deloitte.com/us/en/insights/topics/talent/human-capital-trends/2017/people-analytics-in-hr.html>
- Fabris, F., et al. (2023). Fairness metrics and bias mitigation in AI recruitment systems: A multidisciplinary review [Preprint]. arXiv. <https://arxiv.org/abs/2405.19699>
- Galdon Clavell, G., & González-Sendino, F. (2024). Automating bias audits in recruitment: The ITACA_144 tool. arXiv. <https://arxiv.org/abs/2501.10371>

- Hilliard, N. (2024a). Bias audits in hiring tools: Legal implications. *Higher Education Policy*, 37(2), 305–322. <https://doi.org/10.1080/13600869.2024.2403053>
- Hilliard, N. (2024b). Governance implications of algorithmic recruitment tools. *Higher Education Policy*, 37(3), 400–415. <https://doi.org/10.1080/13600869.2024.2403053>
- Hilliard, N., Guenole, N., & Leutner, F. (2022). Fairness perceptions of algorithmic recruitment tools. *Frontiers in Psychology*, 13, 940456. <https://doi.org/10.3389/fpsyg.2022.940456>
- Jin, B., Zhang, S., Wu, J., & Li, K. (2023). Applicants' perceptions of AI-based hiring in China. *Journal of Behavioural and Experimental Economics*, 103, 102036. <https://doi.org/10.1016/j.jbef.2023.102036>
- Kazim, M., et al. (2021). Algorithmic recruitment systems: An audit framework. *Journal of Responsible Technology*, 6, 100006. <https://doi.org/10.1016/j.jrt.2021.100006>
- Köchling, A., & Wehner, M. (2020). Discrimination risks in algorithmic recruitment systems: A systematic review. *Business Research*, 13(2), 795–848. <https://doi.org/10.1007/s40685-020-00134-w>
- Köchling, A., Riaz, S., Wehner, M., & Simbeck, A. (2021). Candidate perceptions of AI support in recruitment. *Electronic Markets*, 33(2), 273–290. <https://doi.org/10.1007/s11846-021-00514-4>
- Lavanchy, M. (2023). Applicants' fairness perceptions in AI-only hiring processes [Unpublished manuscript]. Hong Kong Polytechnic University. Retrieved from https://ira.lib.polyu.edu.hk/bitstream/10397/99045/1/Savani_Applicants_Fairness_Perceptions.pdf
- Li, M., Lassiter, M., Oh, S. Y., & Lee, M. K. (2021). Accountability and bias in AI hiring tools. In *Proceedings of the AAAI/ACM Conference on AI, Ethics, and Society (AIES)* (pp. 1–11). Retrieved from <https://minlee.ischool.utexas.edu/materials/Publication/2021-AIES-AIHiring.pdf>
- Liem, A., Langer, M., Demetriou, A., Hiemstra, D., Wicaksana, A., Born, M., & König, C. J. (2018). Algorithmic screening and fairness in recruitment. In *Proceedings of the 10th International Conference on Computer Supported Education* (pp. 123–132). Springer. https://doi.org/10.1007/978-3-319-98131-4_9
- Marler, J. H., & Boudreau, J. W. (2017). An evidence-based review of HR analytics adoption. *Human Resource Management*, 56(6), 933–947. <https://doi.org/10.1080/09585192.2016.1244699>
- Pessach, D., Singer, Y., Avrahami, D., Ben-Gal, I., Shmueli, G., & Ben-Gal, R. (2020). Recruiting recommendations: A prescriptive analytics approach using machine learning and mathematical programming. *Decision Support Systems*, 134, 113290. <https://doi.org/10.1016/j.dss.2020.113290>
- Raghavan, M., Barocas, S., Kleinberg, J., & Levy, K. (2020). Mitigating bias in hiring algorithms [Report]. <https://creatingfutureus.org/wp-content/uploads/2021/10/RaghavanEtAl-2020-MitigatingBiasHiring.pdf>
- Rasmussen, T., & Ulrich, D. (2015). Learning from practice: How HR analytics avoids being a management fad. *Organizational Dynamics*, 44(3), 236–242. <https://doi.org/10.1016/j.orgdyn.2015.05.008>
- Thakur, G., Gupta, R., & Gupta, S. (2015). Data mining framework to predict candidate performance [Preprint]. arXiv. <https://arxiv.org/abs/1504.01934>

- van den Heuvel, S., & Bondarouk, T. (2016). The rise of HR analytics: Structure, applications and value realization. In HRIC Sydney Conference Proceedings (pp. 5–10). Retrieved from <https://ris.utwente.nl/ws/files/13277560/Van%20den%20Heuvel%20Bondarouk%202016%20HRIC%20Sydney%20-%20Metis.pdf>
- Wirtz, B. W., Weyerer, J. C., & Geyer, C. (2022). Fairness perceptions in AI-driven recruitment. *Electronic Markets*, 32(2), 325–339. <https://doi.org/10.1007/s12525-022-00578-9>
- Wright, J., et al. (2024). Auditing compliance in automated hiring tools [Preprint]. arXiv. <https://arxiv.org/abs/2406.01399>
- Xu, Y., Zhu, H., Zhu, S., Li, Z., & Xiong, L. (2017). Topic modelling of job postings for workforce planning [Preprint]. arXiv. <https://arxiv.org/abs/1712.03087>
- Zimmermann, T., Kotschenreuther, L., & Schmidt, K. (2016). Data-driven HR – Résumé analysis based on natural language processing and machine learning [Preprint]. arXiv. <https://arxiv.org/abs/1606.05611>